

Privacy Policy

ROQHAS is a provincially regulated non-profit corporation.

Overview

The confidentiality and security of your personal information are our top priority. ROQHAS is committed to protecting your personal information and privacy in accordance with applicable laws.

Introduction

Our website, <https://roqhas.org/> (hereinafter: "the website") uses cookies and other related technologies (for convenience, all these technologies are referred to as "cookies"). Cookies are also placed by third parties we have engaged. In the document below, we inform you about the use of cookies on our website.

What are cookies?

A cookie is a small simple file that is sent along with pages of this website and stored by your browser on the hard drive of your computer or other device. The information stored therein may be returned to our servers or to the servers of the relevant third parties during a subsequent visit.

What are scripts?

A script is a piece of program code that is used to make our website function properly and interactively. This code is executed on our server or on your device.

What is a web beacon?

A web beacon (or pixel tag) is a small, invisible piece of text or image on a website that is used to track traffic on a website. To do this, various data about you is stored using web beacons.

Third Parties

We have entered into agreements regarding the use of cookies with other companies that place cookies. However, we cannot guarantee that these third parties handle your personal data reliably or securely. Some parties, such as Google, should be considered independent data controllers. We recommend that you read the privacy statements of these companies.

Cookies

Technical or Functional Cookies

Some cookies ensure that certain parts of the website function properly and that your user preferences are considered. By placing functional cookies, we make it easier for you to visit our website. This way, you don't have to enter the same information multiple times when visiting our website, and, for example, items remain in your shopping cart until payment.

Marketing/Tracking

Cookies Marketing/Tracking cookies are cookies or other forms of local storage used to create user profiles to display advertising or to track the user on this website or across multiple websites for similar marketing purposes.

Consent

When you visit our website for the first time, we will show you a pop-up with an explanation about cookies. By clicking "Accept," you consent to our use of all cookies and plug-ins as described in the pop-up and this policy. You can disable the use of cookies through your browser, but please note that our website may no longer function properly.

Enabling/Disabling and Deleting Cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies should not be stored. Another option is to change your internet browser settings so that you receive a message each time a cookie is stored. For more information about these options, please refer to the instructions in the Help section of your browser. Please note that our website may not work properly if all cookies are disabled. If you delete cookies in your browser, they will be placed again after your consent when you visit our websites again.

Personal Information

Personal information is any information that relates to a natural person and allows them to be identified, directly or indirectly. This may include, but is not limited to, your name, address, telephone number, email address, and information about your use of our website. Please note that ROQHAS collects personal information only when the organization receives reference requests. Information collected during these reference requests about an individual that allows them to be identified (such as name, email address, telephone number, etc.) is deleted after 14 days.

Your Rights Regarding Personal Information

You have the following rights regarding your personal data:

- You can submit a request for access to the data we process about you.
- You can object to the processing.
- You can request an overview, in a commonly used format, of the data we process about you.
- You can request the correction or deletion of data if it is incorrect or no longer relevant. Where appropriate, the amended information will be shared with third parties with access to the information in question.
- You have the right to withdraw your consent at any time, subject to contractual or legal restrictions and reasonable notice. You will be informed of the implications of such withdrawal.

To exercise these rights, contact us. Please refer to the contact details at the bottom of this Cookie Policy. If you have a complaint about how we process your data, we would like to hear from you.

ROQHAS Responsibilities

ROQHAS is responsible for the protection of the personal information it holds.

ROQHAS Privacy Officer is the organization's director. They are generally responsible for ensuring compliance with applicable privacy legislation. The officer must approve the policies and practices governing the governance of personal information. More specifically, this person is responsible for implementing this policy and ensuring that it is known, understood, and applied.

Contact Information and Additional Information

For any questions or comments regarding how ROQHAS handles your personal information, the privacy policy, or to exercise any of your rights, please do not hesitate to contact the person responsible for privacy, Samuel Dussault, Executive Director:

By email: samuel.dussault@roqhas.org

By mail: 1225, boul. St-Joseph East, Unit 301 Montreal, Quebec H2J 1L7

Declaration

After reading this Privacy Policy and confirming that they agree to it, any person whose personal information is collected declares that they understand that they

have been given the opportunity to refuse to allow ROQHAS to collect this information about them and confirms:

- That they agree to ROQHAS collecting and sharing personal information via cookies.
- That they agree to certain information about them being transmitted to third parties via cookies.
- That they understand that this consent is revocable.

August 21, 2025